



HERITAGE COMMUNITY COLLEGE
VESTRI POSTERUS SATUS HIC

Program Outline

Addictions Community Support Worker Diploma

Brief Program Description	This <u>diploma</u> program focuses on preparing you to be an effective social services practitioner by acquiring the knowledge, skills, and values needed to provide support to individuals, families, groups, and communities in need and who are seeking support from a variety of available assistance programs and services. This program is intended for people who are looking for a career in community social services
NOC Code	4212 Social and Community Services Worker
Career Opportunities	Upon completion of the program, graduates can work in the below occupations list: • community service worker • crisis intervention worker • developmental service worker • drop-in centre worker • family service worker • group home worker • income maintenance officer - social services • life skills instructor • mental health worker • rehabilitation worker - social services • social services worker
Admission Requirements	• High school diploma or equivalent, grade 12 English-minimum grade of C, mature student status (19 years or older). • Criminal record check. • Immunization report. • Complete 'Student Declaration – Addictions Community Support Worker Program' form. • Meet minimum English language proficiency requirements. ○ Evidence that 3 years of full-time secondary education (Grades 8-12) have been successfully completed in the program's language of instruction in a country where the language of instruction is one of the principal languages. Grade 12 English with minimum grade of C. This may include successful completion of a BC Adult Graduation program. OR



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- Completion of 2 years of full-time post-secondary education at an accredited institution where English is the principal language of instruction **OR**
- Provide verified results for one of the English language proficiency tests listed below.
Test results must be dated no more than two years before the start date of the program.
 - International English Language Testing System (IELTS) Academic: overall score of 5.5 or higher.
 - Canadian Academic English Language (CAEL) Test: overall score of 40 or higher
 - Duolingo English Test: overall score of 95 or higher
 - Test of English as a Foreign Language (TOEFL) IBT: overall score of 46 higher
 - Canadian English Language Proficiency Index Program (CELPIP): Listening 6, Speaking 6, Reading 5, and Writing 5.
 - Pearson Test of English (PTE) Academic: overall score of 43 or higher

Learning Objectives/Outcomes

The Social Services Worker Diploma program prepares graduates for employment positions with social service agencies and organizations, residential programs, homes group, shelters and housing services, community health centers, and family service organizations throughout the private and public sectors, or they may be self-employed.

Students will have an understanding of:

- You will gain a solid understanding of the social and community services available.
- You will be able to describe current models of addiction and treatment including pharmacological concepts and terminology.
- You will be able to describe addiction and recovery processes and recognize stages of change.
- You will be able to describe and discuss key prevention strategies, assessment and screening tools, intervention and relapse plans,



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- and withdrawal and detoxification management and safety issues.
- You will be able to describe the issues, defining traits, intervention, and prevention issues facing high-risk populations.
- You will be able to articulate the impact on the client-counsellor relationship with respect to cultural and diversity issues.

Student Progress/ Assessment Methods

A final grade of 60% is required to pass each course unless otherwise indicated on a course outline. Generally, course assessment consists of quizzes, exams, and project-based assignments.

Students will be required to complete 100 hrs of work experience. To qualify for work experience, students are required to maintain a minimum C grade average or higher and a minimum attendance of 85%.

Attendance Expectations

85% of classes must be attended to achieve competency for this qualification

Graduation Requirements

Minimum C grade average is required for graduation

Program Duration

900 hours
10.5 months
45 weeks

Homework Hours

2-3 hrs. This is only an approximate figure and is dependent upon how much time the student can dedicate to the studies and how well he/she grasps the learning concepts in the course material.

Delivery Methods

Indicate how the program is delivered.

- ☒ *On-site delivery.*
- ☐ *Distance delivery.*
- ☒ *Combined delivery (50% of combined program will be provided by distance (online) delivery.)*
- ☒ *Synchronous.*



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- ☐ *Asynchronous,*
☐ *Combination of both synchronous and asynchronous.*

Instructional Methods	<i>Method of Delivery (reflect all methods used)</i>	<i>Contact Hours</i>
	<i>Classroom (Instructor Led)</i>	800 hrs
	<i>Computer Based Training</i>	0 hrs
	<i>Distance Education</i>	0 hrs
	<i>Supervised Lab</i>	0 hrs
	<u><i>Co-Op Placement</i></u>	100 hrs
	TOTAL	900 hrs

Required Textbooks List of textbooks are mentioned in each course outline

- Equipment/ Course material required for this Program
- Desktop or laptop computer (Windows, Chromebook or MacOS) capable of running video conferencing sessions and basic applications (Word, Excel, PowerPoint).
 - Fast, stable wired internet connection
 - White board,
 - Overhead projector,
 - Lecture notes,
 - Computers,
 - Chairs,
 - Desks,
 - Garbage bins,
 - A4 folders
 - Notepads
 - Pencils/Pens