



HERITAGE COMMUNITY COLLEGE

Post-Arrival Orientation & Campus Settlement (Detailed)

1. First Steps After Arrival

Your first week in Canada is important. Focus on stability and safety.

1.1 Immigration processing at entry

When you arrive, border officers may ask questions about:

- Your school
- Your program
- Your housing
- Your finances

Answer honestly and keep documents accessible.

1.2 Set up essential services

Many students set up:

- A Canadian phone number
- A bank account
- A method to pay rent and bills

If you are unsure, ask HCC for general guidance or refer to trusted community resources.

2. Mandatory Post-Arrival Orientation

HCC requires international students to participate in post-arrival orientation (in-person or virtual).

Orientation may include:

- College rules and student conduct
- Academic expectations and assessment processes
- Attendance requirements and how absences are managed
- Where to get academic and administrative support
- How to raise concerns and submit complaints
- Safety procedures and emergency information

Attendance may be recorded for compliance and student file documentation.

3. Campus Familiarization

Students will be introduced to:

- Classrooms and learning spaces
- Student support contacts
- Administrative processes (registration, documentation, communications)



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Students should learn:

- How to contact the college
- How notices are posted (email, website, etc.)
- Where to find policies and forms

4. Adjusting to Canadian Classroom Culture

Studying in Canada may be different from your home country. You may notice:

- Strong focus on academic integrity and original work
- Emphasis on participation, communication, and teamwork
- Structured timelines and deadlines

If you are struggling with language, time management, or academic writing, ask early. Early support is always better than late support.

5. Respect, Inclusion, and Anti-Discrimination

HCC is committed to a respectful learning environment. Students are expected to:

- Treat others respectfully regardless of background
- Avoid harassment, discrimination, bullying, or threatening behaviour
- Communicate professionally with peers, staff, and instructors

If you experience or witness inappropriate behaviour, report it through the appropriate channel.