



HERITAGE COMMUNITY COLLEGE

Student Support Services & Accessibility

1. Academic and Administrative Support

Students may access support such as:

- Guidance on academic expectations
- Information on schedules, documentation, and procedures
- Referrals to appropriate resources

If you are uncertain who to contact, start with HCC administration and explain your question clearly.

2. Learning Support and Success Strategies

Students are encouraged to:

- Review course outlines and assessment instructions early
- Use calendars and reminders for deadlines
- Ask questions when confused
- Seek feedback and apply it

3. Accessibility and Accommodation Support

HCC aims to support accessibility. Students needing accommodations should:

- Communicate needs early
- Provide required documentation when applicable
- Work with HCC to identify reasonable supports

4. Plain Language and Communication Support

Orientation materials are provided in clear, plain English. Students who need clarification can request:

- Additional explanation
- Guidance on forms and procedures
- One-on-one orientation support (where available)